

**Message: RE: Database Down****✉ RE: Database Down****From**

Kraft, Emily

**Date** Thursday, May 25, 2017 2:32 PM**To**

'Carrie Hoelscher'

**Cc** [image003.jpg](#) (3 Kb HTML)  [image004.png](#) (7 Kb HTML)

Thanks for letting me know. I've passed the issue along to ITSD. My guess is that something didn't go quite right when they did the update the other day. I'll let you know when I hear back from them.

**From:** Carrie Hoelscher [mailto:[carrie@allianceforlifemissouri.com](mailto:carrie@allianceforlifemissouri.com)]**Sent:** Thursday, May 25, 2017 2:29 PM**To:** Kraft, Emily**Subject:** Database Down

Hi Emily,

I'm kind of late to the game on this, so you're probably already aware, but the A2A database is having issues. I'm hearing varying types of errors from my subs, but no one, including myself is able to work in the database. We can all log in, some can get to the various forms but then no client names appear in the drop down menus or when they select a form to work in they get an error message and they're unable to access the form they've selected.

I'm guessing the problem is on the state's end, but let me know if I need to do anything on my end to resolve the issue.

Thanks!

*Carrie*

Carrie Hoelscher

A2A Program Manager



Email 1

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Our mission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.



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